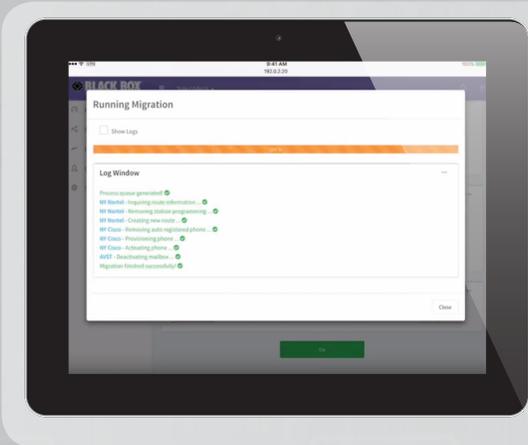


*The New, User-Friendly Approach to Legacy Voice Migration*

- » Streamlined, Individualized Migration Experience
- » Flexible Timeline with Minimal User Downtime
- » Reduced Risk and Cost

## Be Up and Running. Be Customer-Focused. Be Ahead of the Competition. bMigrate.



### Overcome Migration Apprehension

Until now, the transition from a legacy system to an advanced Unified Communications and Collaboration solution has posed many business challenges. Migrating from old technology to a new, agile system is frightening for business leaders who want to avoid end-user and workflow disruptions, the inevitable loss of productivity, and overtime costs. Black Box's bMigrate approach overcomes the problems inherent in a traditional migration process, and mitigates all these risks by offering a simplified, painless experience that is efficient and cost-effective.

### Manage Migration

bMigrate changes the way user migration is performed. With bMigrate, organizations no longer need to coordinate mass user migrations between phone systems, and can eliminate strenuous planning and service affecting cutover events. Instead, users are switched from one system to another, individually and on-demand, using a simple on-the-spot, hand-held device. Now, user transitions can be done anytime, even in facilities that require 24x7 operations.

### Immediate Results for Increased Satisfaction

With bMigrate, your business will enjoy the immediate benefits of an advanced communications and collaboration solution. Ensuring a seamless transition for your users and customers.

## bMigrate Capabilities and Requirements

### Capabilities

- » Migrate phones one at a time from legacy voice/voice mail systems to new UCC solution
- » Validate and add phone information (location or other metadata) prior to migration
- » Provide dashboard for status, including number of migrations, users, and system integration information
- » Display project status, including successful/failed migrations per day and migrations per technician
- » Analyze logs for problem resolution, with automated error recovery tools
- » Provide Jabber self-activation features (specific to Cisco Unified Communications Manager)
- » Automate testing of two-way audio and touchtone functionality

### Requirements

- » Any tablet, smartphone, or wireless-enabled computer with web browser

## bMigrate Benefits



### Accelerated Timeline:

Continuous migration not impacted by defined schedules or facility limitations



### Reduced After-hour Involvement & cost:

Individualized transitions can be performed 24x7



### Reduced Risk:

Automated program changes eliminate human error; issues limited to single device rather than batch



### Improved Testing Procedure:

On-the-spot testing at time of cutover



### Streamlined User Experience:

Old device removal simultaneous with installation



### IP to IP Migration:

Existing IP phones replaced in parallel with new IP devices in 24x7 facilities (hospitals, etc.)

For more information on bMigrate or to get your migration started, contact Black Box at 855.324.9909 or at [contact@blackbox.com](mailto:contact@blackbox.com)

